

CUSTOMER SERVICE CHARTER



CUSTOMER SERVICE

We aim to provide second to none customer service. Our friendly staff will do all they can to assist you. There is always customer support available.



German Engineering, Built in Britain.



TELEPHONE CALL BACK

We aim to call you back within one hour.



RE-SCHEDULING

We aim to give you 24 hours notice or as soon as possible, of any re-arrangements that we may have to make.



DOOR INSTALLATION

We will keep you fully updated on your door journey from ordering to installation dates. All dates are geared around our customer.



ADDITIONAL WORK

In the unlikely event of additional work being required, we will always quote a cost before proceeding.



AFTER CARE

Our branch installation coordinators will always ensure you receive excellent service, if you experience any issues please contact them direct in your local branch.



BOOKING A SURVEY

We are committed to doing a survey within 3 working days of your initial enquiry.

www.thegaragedoorcompany.ltd.uk   

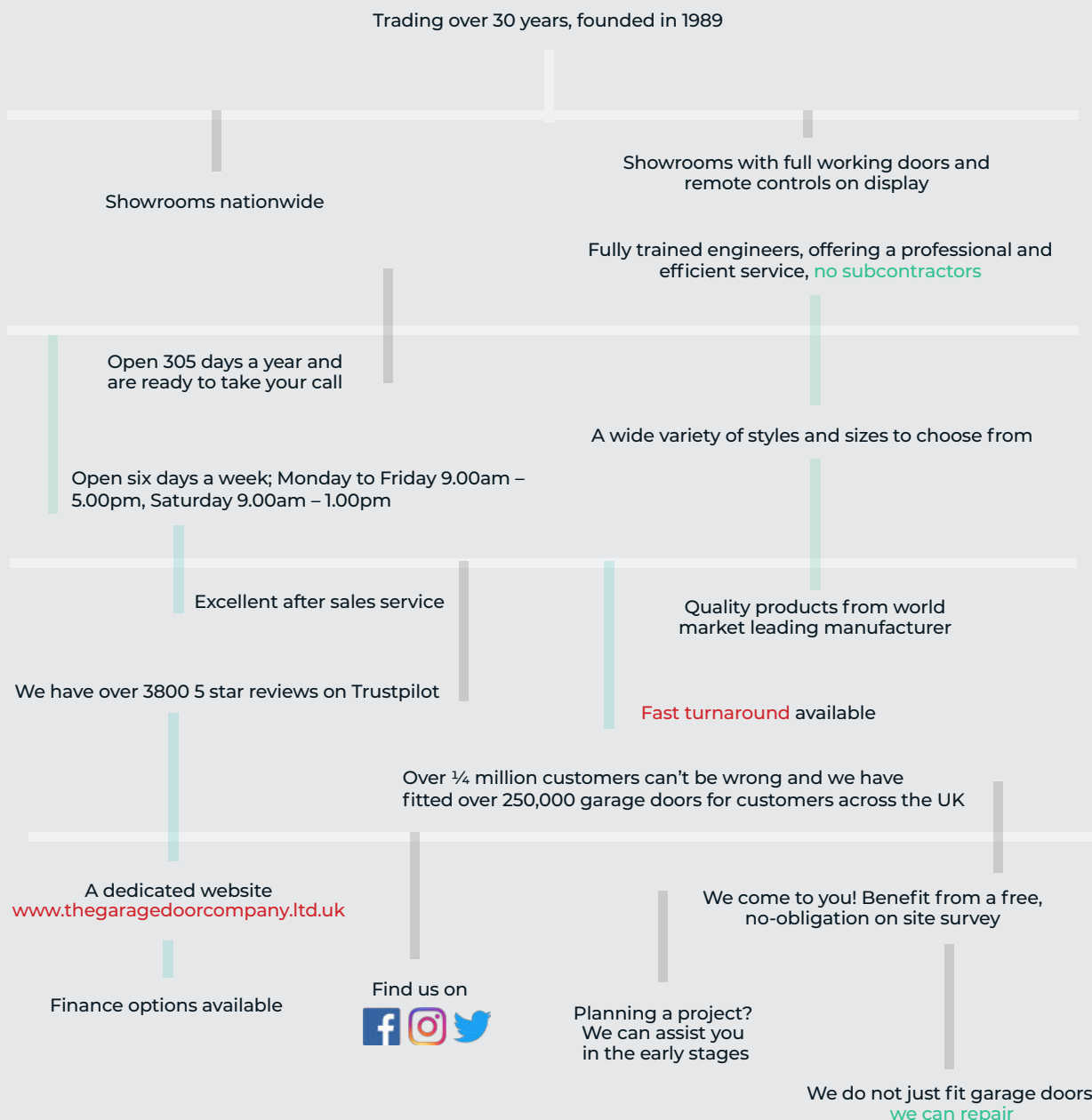
Accredited by     



WHY CHOOSE THE GARAGE DOOR COMPANY LTD?



German Engineering, Built in Britain.



www.thegaragedoorcompany.ltd.uk 

